THE SHOPCARE RETAIL PLEDGE



We've signed the ShopCare Retail Pledge

Violence and aggression are **never** part of the job.

By signing the ShopCare Retail Pledge, our organisation formally recognises occupational violence and aggression (OVA) as a critical workplace risk in retail.

We commit to:

- Prioritise the safety and wellbeing of our people
- Identify risks and take action to prevent harm
- Encourage people to report incidents and respond appropriately
- Support anyone who experiences or witnesses violence or aggression
- Promote respectful behaviour in our workplace

Please speak up

If you experience or witness violence or aggression, report it as soon as you can.

How to report an incident:

Employee assistance and support:

Together, we stand for safer and more respectful retail workplaces.

ShopCare